PAYMENT TERMS

1. **Deposit.** A deposit of 50 % of the order total ($ 0.00) is due when this order is accepted. Work begins once the deposit is received.
2. **Balance.** The remaining balance is due net 30 days from the invoice date. Option: The balance is due before the order ships.
3. **Early payment.** Optional A 2 % discount applies if the balance is paid within 10 days of the invoice date.
4. **Payment methods.** We accept ACH bank transfer, credit card and check. Card payments include a processing fee of 3%. Bank details are only ever changed by phone confirmation with named contact .
5. **Late payment.** Balances unpaid after the due date may incur a late fee of 1.5 % per month, or the maximum allowed by law if lower. We may pause further work or shipments on accounts with overdue balances.
6. **Cancellation.** If the order is cancelled after acceptance, the deposit covers costs already incurred, including materials, setup and work in progress. Custom items that have entered production are non-refundable.
7. **Changes.** Changes after acceptance are confirmed in writing and may change the price and delivery date.
8. **Taxes.** Prices exclude sales tax unless stated. Tax-exempt buyers must provide a valid exemption certificate before invoicing.